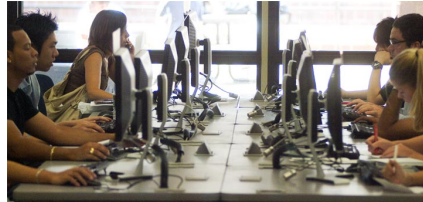


# Learning, Memory, & Technology

Working Memory and Learning Effectiveness in a Technology-Rich Environment



Peter E. Doolittle  
Assistant Provost for Teaching and Learning  
Executive Director, Center for Instructional Development and Educational Research  
Professor, Educational Psychology  
Virginia Tech

## Agenda

1. Introduction
2. Active Learning
3. Working Memory
4. Technology
5. Conclusion



## Active Learning



## Activity

## Learning & Meaning

1. Knowledge/meaning is constructed during experience and reconstructed during recall.
2. Knowledge is organized.
3. When specifics are lost, meaning remains.
4. Cognitive strategies are used to function more effectively.
5. We can assess the effectiveness of our thinking.

(Engle, 2006; Halpern & Hakel, 2003; Mariano, Doolittle, & Hicks, 2009; Wagner, 2006)

Cognitively

Behaviorally

What we process  
we learn.

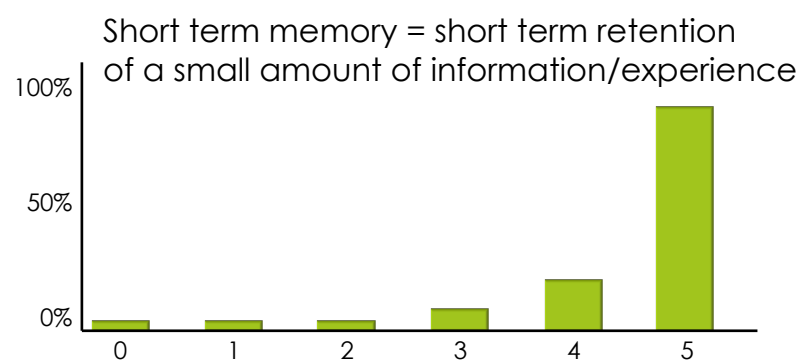
Affectively

Socially

## Active Learning & Working Memory



## Short-Term Memory



## Working Memory Capacity

- Crucible of Thought
  - Attends to Experience
  - Stores Immediate Experiences
  - Access Long-Term Memory
  - Processes Experience and Memory
  - Maintains Current Goal for Processing
  - (especially in the presence of distraction)
- $WMC = Storage + Processing = Attentional Control$

(Doolittle & Mariano, 2008; Unsworth & Engle, 2007; Vergauwe et al., 2015)

## Working Memory Capacity

- Positive impacts ( $\uparrow WMC$ ) include:
  - Fluid Intelligence
  - LTM Activation
  - Attentional Control
  - Reading/Language Comprehension
  - Reasoning
  - Storytelling
  - Complex Cognition

(Doolittle & Mariano, 2008; Unsworth & Engle, 2007; Vergauwe et al., 2015)

## Working Memory Capacity

- $WMC = Storage + Processing = \text{Attentional Control}$
- High WMC = Competent Complex Cognition
- Low WMC = Challenging Attentional

## Working Memory Capacity

Working Memory Training  $\neq$   $\uparrow$  WMC

Learn & Use Strategies

(Redick, Shipstead, Wiemers, Melby-Lervag, & Hulme, 2015)

## Working Memory Capacity

- WMC Strategies
  1. Segmenting Instruction
  2. Scaffolding Instruction
  3. Lower Cognitive Load/Lower Information Density
  4. Examples, Examples, Examples
  5. Practice with Feedback

## When Hype & Research Collide

Multitasking

## Multitasking: The Myth

- Tapscott, 1998
  - multitasking
- Frand, 2000
  - "multitasking way of life"
- Prensky , 2001
  - "digital natives accustomed to the twitch-speed, multitasking "

Watson, C. E., Terry, K., & Doolittle, P. (2012). Please read while texting and driving. In J. Groccia (Ed.), *To improve the academy* (vol. 31) (pp. 295-310). Bolton, MA: Anchor.

## Was Any Research Available?

"The greater the number of objects to which our consciousness is simultaneously extended, the smaller is the intensity with which it is able to consider each."

Hamilton, Mansel, & Veitch 1861

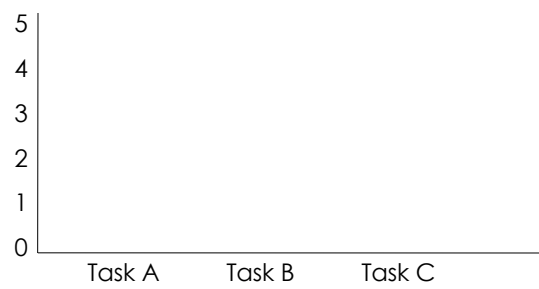




## Processing and WMC

2 to 60 by 2s

## Results



## Multitasking and Research

"The truth to **multitasking** is evident in the empirical studies... humans lack the cognitive, behavioral, and cortical structures necessary to multitask effectively."

-- Watson, Terry, & Doolittle (2012)

## Multitasking and Research

"fMRI technology found that multitasking is not actually a concurrent process, but a sequential one that involves **task-switching**."

-- Charron & Koechlin, 2010

## Multitasking and Research

“There is no evidence that multitasking is a new phenomenon exclusive to digital natives ... there is a clear **mismatch** between the confidence with which [digital native] claims are made and the evidence for such claims.”

-- Bennett, Maton & Kervin, 2008

## A Few Multitasking Results

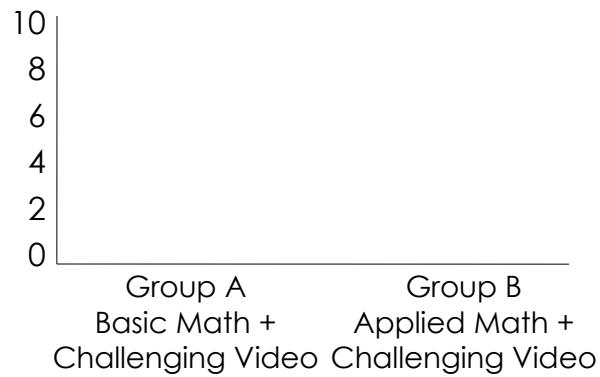
- ↑ MT with a laptop in class → ↓ retention & class performance
- ↑ MT while studying → ↓ class performance
- ↑ laptop multitasking → ↓ performance by multitasker (11 %)
- ↑ laptop multitasking → ↓ performance by nearby peers (17 %)
- ↑ MT associated with ↓ self-regulatory behaviors
- ↑ FB associated with ↑ MT associated with ↓ class performance

(Judd, 2013; Junco & Cotton, 2011; Sana, Weston, & Cepeda, 2012; Zhang, 2015)

## Accounting Students & Professionals

24 years old

50 years old



Negangard, Ozlanski, Pyzoha, &amp; Doolittle (2015)

## Students & Faculty

19 years old

41 years old



Doolittle (2015)

## Multitasking, Learning, & Technology

1. Students need to be **conscious** of multitasking - multitasking decreases learning and performance.
2. Students need to create non-multitasking environments in which to read, plan, & think – be **self-regulated**.
3. Students should foster automaticity and expertise through **practice and feedback** to reduce the effects of multitasking.

## Multitasking, Learning, & Technology

1. Faculty need to be **conscious** of multitasking - multitasking decreases learning and performance.
2. Faculty need to **scaffold** students' learning when multitasking is likely to be necessary.
3. Faculty should foster automaticity and expertise through **practice and feedback** to reduce the effects of multitasking.

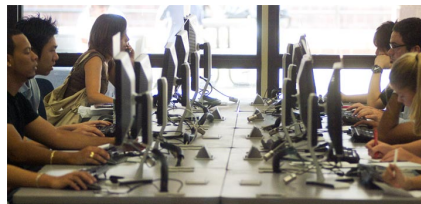
## Where We've Been

1. Introduction
2. Active Learning
3. Working Memory
4. Technology
5. Conclusion



## Learning, Memory, & Technology

Working Memory and Learning Effectiveness in a Technology-Rich Environment



Peter E. Doolittle  
Assistant Provost for Teaching and Learning  
Executive Director, Center for Instructional Development and Educational Research  
Professor, Educational Psychology  
Virginia Tech